### PRIVACY POLICY

### Policy Updated on July 13, 2020

Jefferson County/ Jefferson County Parks is committed to protecting your personal information, and we respect your privacy. This Privacy Policy explains how we use and protect the personal information we collect when you attempt to or actual do order using our Website or Website Services. This Policy applies to all users of jeffersoncountywi.gov/departments/parks (the "Website") and the Jefferson County/ Jefferson County Parks services (the "Website Services") along with and subject to the Terms of Use and incorporated herein by reference. By using the Website, you are accepting the terms of this policy and agree that they are adequate and sufficient to protect your privacy.

### **COLLECTING YOUR PERSONAL INFORMATION**

As an eCommerce website, Jefferson County/Jefferson County Parks may collect personal information from you such as your name, phone number, and email address, etc. When you buy or attempt to buy from Jefferson County/Jefferson County Parks using the Website and the Website Services. Jefferson County/ Jefferson County Parks may collect additional information, including, without limitation, financial information from you (credit card data, billing address, etc.).

You also provide non-personal information about your computer and about your activities on the Website. This information includes your IP address, your browser type, the date and time you access the site, and the website that referred you to our site.

### DATA PROTECTION

Jefferson County/Jefferson County Parks has security measures in place to help safeguard your information from unauthorized access or disclosure. Only Jefferson County/Jefferson County Parks employees are permitted to access your personal information.

Jefferson County/Jefferson County Parks takes precautions to ensure the security of your personal information. However, Jefferson County/Jefferson County Parks cannot guarantee that hackers or unauthorized personnel will not gain access to your personal information despite our efforts. In using the Website, your information will travel through third party infrastructures which are not under our control.

#### OUR USE OF YOUR INFORMATION

Jefferson County/Jefferson County Parks may use information that we collect about you in one or more of the following ways, among others:

- Processing the payment for purchases
- · Delivering products and services made on the Website
- · To include you in Jefferson County/Jefferson County Parks mailing lists.

• To communicate with you by e-mail, telephone and/or mobile devices about future events and purchases;

- · To enforce our terms and conditions;
- · To better protect you from or identify fraudulent transactions;

### **OTHER WEBSITES**

Third parties have their own privacy policies that govern their use of your information. There are a number of places on the Website where you may click on a link to access other websites that don't operate under this Privacy Policy. For example, if you click on a link on the Website from one of Jefferson County/Jefferson County Park's sponsors, you may be taken to a website that we don't control. These third-party websites may independently solicit and collect information, including personal information, from you. Importantly, these third parties will have their own privacy policies describing how they use and disclose your personal information. Those policies will govern the use, handling and disclosure of your personal information once you or we have shared it with those third parties. If you want to learn more about other entities' privacy practices, please review the websites of those third parties. Privacy policies are typically located at the bottom of the web page you are visiting.

### CHILDREN'S PRIVACY

The Website is not intended for children under 13, and Jefferson County/Jefferson County Parks does not knowingly collect information from children under the age of 13. Children aged 13 or older should not submit any personal information without the permission of their parents or guardians. By using the Website, you are representing that you are at least 18, or that you are at least 13 years old and have your parents' permission to use the Website.

# ACCESS FROM OUTSIDE THE UNITED STATES

The Website is directed to people residing in the United States. We do not represent that Content available on or through the Website is appropriate or available in other locations. We may limit the availability of the website or any Website service or product described on the Website to any person or geographic area at any time. If you choose to access the Website from outside the United States, you do so at your own risk.

# CHANGES TO THIS PRIVACY POLICY

Jefferson County/Jefferson County Parks will occasionally update this Privacy Policy to reflect changes in our practices and services. When we post changes to this Privacy Policy, we will revise the "Updated at" date at the top of this page. If Jefferson County/Jefferson County Parks makes any changes in the way is collects, uses, and/or shares your personal information, Jefferson County/Jefferson County Parks will notify you by displaying a notice of the changes on our website. We recommend that you check the Website periodically to be aware of any changes in our privacy or other policies.

# **REFUND POLICY:**

Policy Updated on July 13, 2020

No Refunds or Exchanges unless specified i.e. refundable security deposit.

# PURCHASE TERMS AND CONDITIONS:

These Purchase Terms and Conditions are in addition to and subject to the Privacy Policy for the Jefferson County/ Jefferson County Parks Website (the "Website") and the services provided through the Website (the "Website Services"), are incorporated herein by reference. All customers who attempt to buy or reserve a product or service or who actually buy or reserve a product or service using the Website or Website Service ("Buyer") agree to these Purchase Terms and Conditions by accessing or using the Website or Website Services.

Must be 18 years old or older to make a purchase through this site. By initiating or completing a purchase through this site you are representing that you are 18 years old or older and the information you are entering on this site is that of someone who is 18 years old or older. Jefferson County/ Jefferson County Parks is not responsible for anything that may occur or happen at a Venue. The Buyer may also be subject to additional terms and conditions required by each particular Venue and each Buyer should request, locate and familiarize themselves with the policies of any Venue at which they may attend an event or performance.

### **CONVENIENCE CHARGES & ORDER PROCESSING FEES**

Products and services purchased through Jefferson County/ Jefferson County Parks can be subject to a per ticket convenience charge and/or a per order processing fee. Any additional charges or fees applied to a purchase are at the sole discretion of Jefferson County/ Jefferson County Parks.

### QUESTIONS

If you have any questions, comments or complaints regarding these Terms or the Website, please contact us at: Jefferson County/Jefferson County Parks 311 S. Center Ave. Jefferson, WI 53549 (920)674-7260